

# Newsletter

This years first!



This newsletter features:

## Adjustable pad arms for plastic frames

- Small noses
- Different contours of noses
- Long lashes

A plastic frame fitted with pad arms will look like they were born with them, and will provide that extra bit of lift and space to make a perfect fit.

Fully adjustable, it is a risk free modification to any plastic frame. If you have specific needs for a certain position, just let us know or mark it on the frame before sending it to us.

For fully customization, have the pad arms painted or gold plated to suit the colour of the frame.



Lifts frame  
Enhances comfort  
Perfect for small noses



### Safety glasses

Occasionally we receive safety glasses for repair. Unfortunately it is illegal to repair safety glasses, as they will then no longer be classified as such. Safety glasses have to have the date of production engraved into the lens. Are the glasses under 1 year old, they should still be under warranty and we recommend contacting the manufacturer.

Once expired, we are of course more than happy to repair ex-safety glasses.

### IMPORTANT: New spring hinge repair procedure

Previously we have had the policy that unless you specifically ask for a spring mechanism replacement, we do our standard repair (welded to an open/close state). To avoid any disappointment

**we now replace the spring mechanism by default**

unless the other side has had a standard repair in the past or otherwise specified on your order. Please see our order sheet. [www.framecareaustralia.com.au](http://www.framecareaustralia.com.au) and click on "ordersheet".

Please welcome Kylie Macca and John Brophy



Macca has a background in optical dispensing with over 10 years of experience. After 4 months of intensive training, she is now a fully qualified "FC finishing technician".



John's background as a telecommunications technician gives him the advantage of a technical mind and motor skills suitable for fine work. John started his finishing technician training here in the early days of February and is progressing fast.

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Once again we would like to express our gratitude.

Every day we get more and more frames without lenses and it saves us *heaps* of time that we then spend on getting more jobs back to you the same day we receive them.

Thank you for helping us helping you.

That's all folks!

We hope you enjoyed reading and that you found some useful information along the way.

Oh! and we love to read your e-mails and hear what you think, so please keep the feedback coming!!

**The Frame Care Team**

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