



NEWSLETTER

Innovative repairs

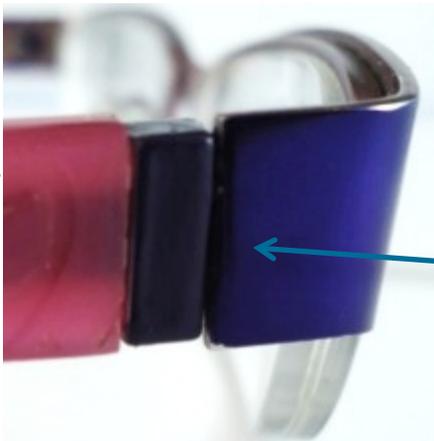
Perhaps you have noticed we have changed out little slogan under our name from

“the invisible repair” to “we always find a solution”.

We have found 3 examples for you, showing that even though a frame seems doomed, there just still might be hope!

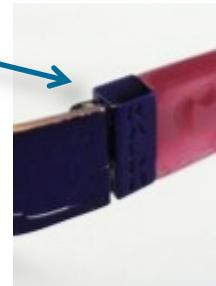
Innovative repairs from \$49.- + freight and usually incurs a courtesy call.

Example 1:



This temple had lost a spacer resulting in the temple opening too wide. The original on the other temple looked like this:

William rebuilt, painted and fitted a new one. Do you like the result?



Example 2:



Have you spotted the problem? The left trim has completely broken off and has furthermore been lost....

Gerlof put his mind to it and rebuilt a new trim complete with temple hinge and paint. We think he is a genius!

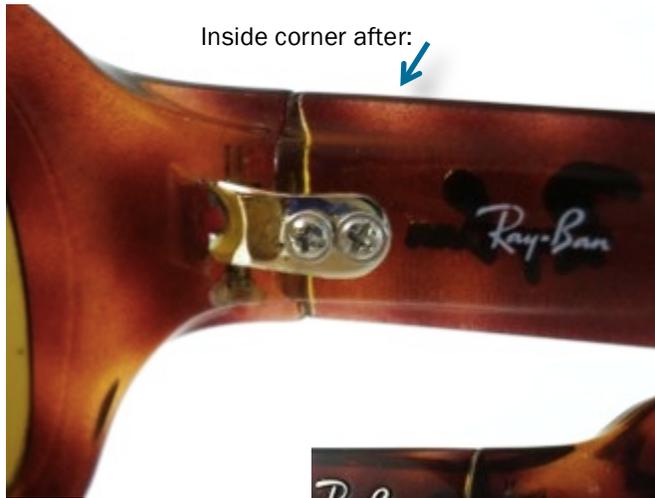


Continues on next page....



We always find a solution.

Example 3:

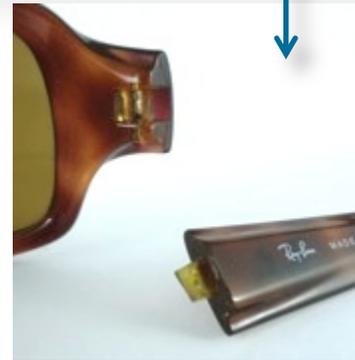


Inside corner after:



Outside corner after:

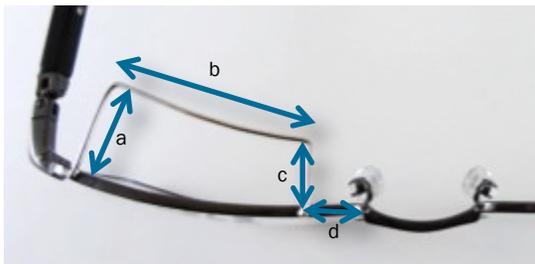
There is no way this can be repaired in any traditional way. This is when we send in the innovative troops!



A joined effort by Gerlof and Maudy.

Ptosis bars

(Ptosis bars or "crutches" are used for patients with facial nerve paralysis disabling the muscles holding the eyelid up.)



Ptosis bars can be fitted to your patient's individual need. A few simple measurements are all we need.

The bars are made of 1mm stainless steel wire and can easily be adjusted once back in your practice for a perfect fit.



Nothing is too hard.....

Continues on next page....



We always find a solution.

...but if we had just one wish....

As you all know, we try very hard to keep our promise to return every job the same day we receive it.

If you would like to return the favor by keeping the lenses in your store, we would be terribly grateful!

It is quite rare that we need to have the lenses to repair a frame, and there is always the chance that we have an accident with them or they have an accident on the way here and back.

These are the few rare cases where we actually would like to have the lenses:

- Re-paints
- Shell welds
- Re-plugging of Marchon, Silhouette or Invincilite. (If you just need a repair to the metal parts and can re-plug yourself, we do not need the lenses.)
- Re-aligning a severely twisted frame.
- If you only send one lens with a job, it would be a great help if you write it on your note to us, as we will otherwise have to give you a courtesy call.

This is only a humble appeal to help us keep our quick turnaround.

Please welcome our newest team member, Scott.

Scott has joined our finishing technicians and will work 3 days a week, increasing to full time when he finishes his IT TAFE course in December.



Finally we wish to thank you all for the massive amount of positive feedback we received after our first Newsletter. We have been absolutely inundated with spring hinge mechanism replacement requests lately! We hope you liked this newsletter just as much!